

ADVANTECH NORTH AMERICA RETURN MERCHANDISE AUTHORIZATION (RMA) FORM

- 1. Please review the Advantech North America Return Merchandise Authorization (RMA) procedure before submitting this form.
- 2. Complete the form and email it to your Advantech representative for processing. If you do not know who your Advantech contact is, you can call us at 1-888-576-9688.
- 3. Once processed an RMA number and shipping instructions will be provided to you.

		Customer	Information	Date:	
Sold To (Fields below are required)		Ship To (Fields below are required)			
Company Name:			Company Name:		
Contact:			Contact:		
Contact Phone No.:			Contact Phone No.:		
Email Address:			Email Address:		
Company Address:			Company Address:		
Postal Code / City			Postal Code / City		
State (Region)			State (Region)		
Country:			Country:		
Technical Contact Information:					
Contact:			Contact Phone No.:		
Email Address:					
	Product Information				
RMA Type:	Options: Repair, Cross-Ship, Cre	edit			
Sales Order#			Invoice #		
Customer Reference #			Customer Return PO#		
	Product#				
Serial Number	Product#		Problen	n Description	
Serial Number	Product#		Problen	n Description	
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